	Punjab		All India (incl. Punjab)	
	91-92	92-93	91-92	92-93
Number of complaints per 100 Stations per month	27.6	26.9	25.4	24.0
Number of Faults per 100 Stations per month	19.6	19.0	19.0	18.2

(c) Most of the faults are cleared within next few days after booking. Only faults occurring due to the cable break-down take a little longer time for which all possible efforts are made to set them right in shortest possible time. Clearance of faults is monitored at all levels.

Waiting List of Telephone Connections in Punjab

16. SHRI IQBAL SINGH:
SHRI SHIV PRATAP MISHRA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that there are a large number of people on the waiting list for telephone connections in the country particularly in the State of Punjab;

(b) if so, the details thereof State-wise and city-wise; and

(c) what effective measures are being taken or proposed to be taken to reduce the long waiting list?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) State-wise, Union territory-wise and City-wise waiting list for Punjab is given in Statement. (See below)

(c) As per 8th Plan objective the waiting period for telephone connection is to be reduced to two years in large telephone system and telephone practically on demand in rural/tribal areas by the end of 8th plan period (92—97). The expansion of exchanges are being planned accordingly to meet the above objective and 3,96,700 new telephone connections have been planned for Punjab State including Chandigarh during (92—97).

Statement

Waiting List City Wise as on 31.1.94

PUNJAB STATE

S.No.	Name of the City	Waiting List
1	Amritsar	16843
2	Bathinda	3200
3	Mohali	5148
4	Panchkula (Falls in Haryana) but served by Punjab Circle)	8636
5	Ferozepur	1379
6	Muktsar	681
7	Faridkot	559
8	Malout	831
9	Abohar	1375
10	Hoshiarpur	1943
11	Ropar	313
12	Jalandhar	20836
13	Kapurthala	1749
14	Ludhiana	54890
15	Pathankot	1195
16	Gurdaspur	1236
17	Batala	1540
18	Patiala	4970
19	Mandi Gobindgarh	1535
20	Sangrur	925
21	Barnala	847
22	Malerkotla	816
23	Moga	2303
24	Phagwara	2130
25	Khanna	2628
	Total	135861
UNION TERRITORY		
1	Chandigarh	2998